

## Complete Your Comfort

### Water Heater Service Plan

**Includes:** Annual tune-up and efficiency test, 24/7/365 emergency service.



**Coverage:** Free parts and labor on all repairs and recommended replacements covered under Basic Home Comfort Plan, plus temperature and pressure relief valve, Taco 007 Circulator (one per year), and Boiler Mate Smart Control.

### Loyalty Credits

Brand loyalty pays at Wilson-Norige. For each year you renew your service plan, we credit you \$50 toward any new heating, air conditioning, or water heater installation ... up to a maximum of \$250 for five renewals.

### General Terms and Conditions

1. All service plans remain in effect for 365 days from the date of enrollment.
2. Customer must remain on automatic oil delivery with Wilson-Norige Oil, Co. (Company) throughout the 365-day service plan (Contract) period.
3. Company may void any Contract if Customer's Oil or Service payment balance is 30 or more days past due.
4. Contract does not cover replacement of parts determined by Company to be obsolete.
5. Total Home Comfort Plan does not cover replacement of chamber, mixing valve, hot water coil, hot water heater, central air, or power venter.
6. Water Heater Contract does not cover replacement of leaking tank.
7. Company does not assume responsibility for freeze-up of any dwelling or oil line.
8. Company reserves the right to cancel Contract due to unsatisfactory condition or hazardous/unsanitary environment.
9. Contract does not cover service, repair, or replacement needed due to war, fire, hurricane, flood, power outage, or any other act of God beyond the Company's reasonable control.
10. Water Heater Contract is available only with enrollment in a Peace of Mind, Basic Home Comfort Plan, or Total Home Comfort Plan.

### Ask About Our Other Services

- Residential and commercial heating and cooling
- Ultra-low sulfur heating oil and kerosene
- On and off-road diesel
- Boilers, burners and furnaces
- Central and ductless air conditioning
- Oil tanks and water heaters
- Sales and installations
- Maintenance and repairs
- Monthly payment options



*"Fuel is what we sell.  
Home comfort service  
is what we do."*

*Jeff Morin, President  
Wilson-Norige Oil, Co.*



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Home Comfort Service Plans  
Heating | Hot Water



**WilsonNorige.com | 860-645-8393**

# Wilson-Norige: A Better Plan

What do you get when you combine two of Connecticut's most trusted local family businesses, both of which have been serving the Hartford area for more than 50 years? You get Wilson-Norige Oil, Co., the best solution for all of your home comfort and energy needs. Customers continue to choose Wilson-Norige year after year, because we offer the most solid, reliable and personalized home comfort service plans at price points that work within any budget.

Consider the Wilson-Norige service advantage:

### Wilson-Norige

- Licensed in-house technicians
- 24/7/365 emergency service
- Always someone to answer your call
- True full service
- Easy payment plan options

### The Other Guys

- Outsourced subcontractors
- Emergency service in-season only
- Always an answering machine
- Limited parts and labor coverage
- Loads of fine print and legalese



## Picking Your Service Plan



For your convenience, Wilson-Norige offers three different heating service plans: the *Peace of Mind Plan*, *Basic Home Comfort Plan* and *Total Home Comfort Plan*. You'll find more details about our individual service plans in the chart below and throughout this brochure. Once you've decided which is best for you, simply fill out and return the enclosed Sign-Up card or give us a call. A Wilson-Norige home comfort specialist will contact you to confirm your selection and help schedule your first service date.

	Peace of Mind	Basic Home Comfort	Total Home Comfort
<b>Annual Tune-Up</b>	✓	✓	✓
<b>24/7/365 Emergency Service</b>	✓	✓	✓
<b>Loyalty Credits With Each Renewal</b>	✓	✓	✓
<b>Efficiency Test With Annual Tune-Up</b>	✓	✓	✓
<b>Parts &amp; Labor Coverage For Recommended Replacements</b>	<b>20% OFF</b>	<b>FREE for select parts</b>	<b>FREE for most parts</b>

## Coverage & Recommendations

### Peace of Mind

**Coverage:** 20% off parts and labor for any recommended repair.

**Recommended for:** Newly installed heating systems and homes on a tight budget.

### Basic Home Comfort Plan

**Coverage:** Free parts and labor for all repairs and recommended replacement of burner control, burner motor, electrodes, retention head, air tube, transformer, nozzle, nozzle assembly, fuel pump (complete) and fuel filter (complete).

**Recommended for:** Heating systems between five and nine years old and furnaces.

### Total Home Comfort Plan

**Coverage:** Free parts and labor for all repairs and recommended replacements covered under Basic Home Comfort, plus boiler control / aqua-stat, blower motor (complete), Taco 007 Circulator (one per year), temperature gauge, automatic water feeder, backflow preventer, expansion tank, relief valve, Taco Hy-Vent, zone valve (complete, one per year), flue pipe and draft regulator.

**Recommended for:** Heating systems over nine years old, homes with infants or seniors, boilers, combined heating-hot water systems and homes with multiple heating "zones."

*See terms and conditions for additional details on parts and labor coverage.*

